



College of Optometrists of Ontario Complaint Form

If you would like to talk to someone about the care provided by an optometrist, the conduct of an optometrist, or the College's complaints process, please contact the College at:

Tel: 416-962-4071 or 1-888-825-2554

Fax: 416-962-4073

Email: complaints@collegeoptom.on.ca

To initiate a formal complaint about an optometrist, please complete this form and mail or fax it to the College with a brief outline of your concerns.

1. Person Registering Complaint		
Name:	Mrs. <input type="checkbox"/> Ms. <input type="checkbox"/> Mr. <input type="checkbox"/> Dr. <input type="checkbox"/>	
Address:		
City:		
Province:		
Postal Code:		
Phone:	Home: <input type="text"/>	Work: <input type="text"/>
Email:	<input type="text"/>	
Please Note:	<i>If you are not the patient, please describe your relationship with the patient:</i>	

2. Patient Information (if different from above)		
Patient's Name:	Mrs. <input type="checkbox"/> Ms. <input type="checkbox"/> Mr. <input type="checkbox"/> Dr. <input type="checkbox"/>	
Address:		
City:		
Province:		
Postal Code:		
Phone:	Home: <input type="text"/>	Work: <input type="text"/>



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3. Optometrist(s) you are complaining about

Optometrist's Name:	
Practice Address:	
City:	
Province:	
Postal Code:	
Phone:	

4. Details of Complaint

On a separate sheet, please provide a brief outline of your concerns, including the following:

- Date(s) of service
- Reason(s) you are concerned about the optometrist's care, behaviour, etc.
- Detail any efforts you have made to resolve the matter
- Any supporting document(s) with an explanation of how each relate to your concern(s)

Please note: *The College may request consent from you (if you are the patient) to release confidential information. Consent will be requested from the patient or the patient's legal representative if you are lodging a complaint on behalf of or regarding a patient.*

Please fax or mail your complaint to:

Fax: 416-962-4073

Mail: The Registrar
College of Optometrists of Ontario
6 Crescent Road, 2nd Floor
Toronto, ON
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